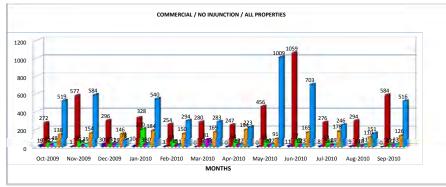
MIAMI-DADE COUNTY BUILDING AND NEIGHBORHOOD COMPLIANCE DEPARTMENT UNSAFE STRUCTURES MEASURES Fiscal Year 2009-2010

COMMERCIAL NO INJUNCTION (ALL PROPERTIES)	Oct-2009	Nov-2009		Dec-2009		Jan-2010	Feb-2010	Mar-2010		Apr-2010	May-2010	Jun-2010		Jul-2010	Aug-	2010	Sep-2010		YTD	
,	001 2000	1107 2000		200 2000		5un 2010	7 0.0 20 10	mai 2010		740. 2010	ay 2010	54.7.20.70		0111 2010	Aug .	20.0	GGP 2010		TOTAL	
Average Number of Days from Intake (open date) to Initial Inspection Request (act. 110) / # of cases	19 2	1 1	9	30	15	10 39	3	19 0	10	0 16	0	7 11	21	8	11 9	15	0	15	9	198
Average Number of Days from Initial Inspection Request (act. 110) to Closing Cases closed	272 2	1 577	9	296	15	328 39	254	19 280	10	247 16	456	7 1059	21	276	11 29	15	584	15	411	19
Average Number of Days from Initial Inspection Request (act. 110) to Initial Assessment (act. 107) / # of cases	45 9			36	_	200 4	63	15 32	_	64 12	C.F.	7 77	45	53	9 1:		25	45	53	44
Average Number of Days from Initial Assessment (act. 107) to Title Search (act. N5) / # of cases	27 7	14	3	36	2	31 2	15	15 32	- /	23 9	20	6 18	12	21	8 1			15	24	113
Average Number of Days from Title Search (act. N5) to NOV Mailed (act.119) / # of cases	48 6	35	3	29	2	30 2	11	8 14	2	22 9	22	5 23	12	29	8 3			13	27	8:
Average Number of Days from NOV Mailed (act.119) to Hearing (act. 66/52B) / # of cases	138 5	154	3	146	1	184 3	150	6 169	2	194 3	91	2 165	4		3 11			11	142	5
Average Number of Days from Hearing (act. 66/52B) to Case Closed / # of cases	519 5	584	3	78	1	540 3	294	6 283	3	223 3	1009	2 703	4	246	3 15	51 11	516	11	404	5
COMMEDIAL WITH IN HINGTON (ALL PROPERTIES)	Oct-2009	Nov-2009		Dec-2009	- 1	Jan-2010	Feb-2010	Mar-2010		Apr-2010	May-2010	Jun-2010		Jul-2010	Aug-	2010	Sep-2010		YTD	
COMMERCIAL WITH INJUNCTION (ALL PROPERTIES) Average Number of Days from Intake (open date) to Initial Inspection Request (act. 110) / # of cases			1		_						•		\dashv				·	+	TOTAL	
	0 3	9	1	0	2	0 0	0	3 259	1	138 2	0	0 0	1	58	3 3	, ,	9	3	33	2
Average Number of Days from Initial Inspection Request (act. 110) to Closing Cases closed Average Number of Days from Initial Inspection Request (act. 110) to Initial Assessment (act. 107) / # of	2160 3	1716	1	1312	2	0 0	1436	3 1755	1	2497 2	0	0 1945	1	1298	3 12	76 4	1819	3	1664	2
cases	4 2	,	1	82	2	0 0	1	2 2	1	2 1		0 158	1	11	3 3	0 4	5	2	26	1
Average Number of Days from Initial Assessment (act. 107) to Title Search (act. N5) / # of cases	16 2	0	0	11	1	0 0	0	0 0	0	0 0	0	0 0	0	0	0 2	4 3	16	1	19	
Average Number of Days from Title Search (act. N5) to NOV Mailed (act.119) / # of cases	49 2	0	0	7	1	0 0	0	0 0	0	0 0	0	0 0	0	0	0 1	7 3	7	1	23	
Average Number of Days from NOV Mailed (act.119) to Hearing (act. 66/52B) / # of cases	107 2	106	1	148	2	0 0	121	3 44	1	330 1	0	0 175	_1	164	3 10	03 4	139	2	136	2
Average Number of Days from Hearing (act. 66/52B) to Case Closed / # of cases	1996 3	1608	1	1108	2	0 0	1264	3 1706	1	1895 2	0	0 1568	1	1095	3 11	10 4	1521	3	1433	2
COMMERCIAL NO INJUNCTION (EXCLUDING COUNTY PROPERTIES)	Oct-2009	Nov-2009		Dec-2009		Jan-2010	Feb-2010	Mar-2010		Apr-2010	May-2010	Jun-2010		Jul-2010	Aug-	2010	Sep-2010		YTD	
Average Number of Days from Intake (open date) to Initial Inspection Request (act. 110) / # of cases													-	1				-	TOTAL	1
Average Number of Days from Initial Inspection Request (act. 110) to Closing Cases closed	18 20 264 20	0 1 0 577	9	30 296	15 15	10 35 305 35	3 254	19 0 19 280	10	0 16 247 16	0 456	7 11 7 1059	21	8 276	11 9 11 29	9 15 94 15	•	15	9 408	19
Average Number of Days from Initial Inspection Request (act. 110) to Initial Assessment (act. 107) / # of	264 20	577	9	290	15	305 35	254	19 200	10	247 16	456	7 1059	21	276	11 28	94 15	304	15	406	19
cases	48 8	56	6	36	7	64 3	63	15 32	7	64 12	65	7 77	15	53	9 1:		25	15	49	11
Average Number of Days from Initial Assessment (act. 107) to Title Search (act. N5) / # of cases	27 7		3	31	2	31 2	15	11 81	6	23 9	20	6 18	12		8 1			13	24	9
Average Number of Days from Title Search (act. N5) to NOV Mailed (act.119) / # of cases Average Number of Days from NOV Mailed (act.119) to Hearing (act. 66/52B) / # of cases	48 6 109 4	_	3		2	30 2 217 2	11 150	8 14 6 169	2		22 91	5 23 2 165	12		8 3 3 11			13	27 140	5:
Average Number of Days from Hearing (act. 66/52B) to Case Closed / # of cases	613 4		3	78	1	528 2	294	6 283	3	223 3	1009	2 703	4		3 15			11	406	53
	Oct-2009	Nov-2009										Jun-2010		Jul-2010	Aun-	2010	Sen-2010		VTD	
COMMERCIAL WITH INJUNCTION (EXCLUDING COUNTY PROPERTIES)	Oct-2009	Nov-2009		Dec-2009		Jan-2010	Feb-2010	Mar-2010		Apr-2010	May-2010	Jun-2010		Jul-2010	Aug-	2010	Sep-2010		YTD TOTAL	
COMMERCIAL WITH INJUNCTION (EXCLUDING COUNTY PROPERTIES) Average Number of Days from Intake (open date) to Initial Inspection Request (act. 110) / # of cases	Oct-2009	Nov-2009	1		2				1			Jun-2010	1	Jul-2010 58	Aug-3	2010	Sep-2010 9	3		34
,		Nov-2009 9 1716	1		2 2		Feb-2010	Mar-2010	1	Apr-2010		Jun-2010 0 0 0 1945	1 1		3 3 3 3 3 3	3 15	Sep-2010 9 1819	3	TOTAL	34
Average Number of Days from Intake (open date) to Initial Inspection Request (act. 110) / # of cases Average Number of Days from Initial Inspection Request (act. 110) to Closing Cases closed Average Number of Days from Initial Inspection Request (act. 110) to Initial Assessment (act. 107) / # of	0 3	9	1	Dec-2009	2		Feb-2010	Mar-2010 3 259	1	Apr-2010		0 0	1 1	58	3 3	3 15	9	3	TOTAL 23	34
Average Number of Days from Intake (open date) to Initial Inspection Request (act. 110) / # of cases Average Number of Days from Initial Inspection Request (act. 110) to Closing Cases closed Average Number of Days from Initial Inspection Request (act. 110) to Initial Assessment (act. 107) / # of cases	0 3 2160 3	9 1716	1 1	0 1312 82	2 2 2	Jan-2010 0 0 0 0 0 0	0 1436	Mar-2010 3 259 3 1755 2 2	1 1	Apr-2010 138 2 2497 2 2 1	0 0	0 0 0 1945 0 158	1 1 1	58 1298 11	3 3 3 12 3 3	3 15 76 15 0 13	9 1819	3 3 2	23 1539 28	34
Average Number of Days from Intake (open date) to Initial Inspection Request (act. 110) / # of cases Average Number of Days from Initial Inspection Request (act. 110) to Closing Cases closed Average Number of Days from Initial Inspection Request (act. 110) to Initial Assessment (act. 107) / # of cases Average Number of Days from Initial Assessment (act. 107) to Title Search (act. N5) / # of cases	0 3 2160 3 4 2 16 2	9	1 1 0	Dec-2009	2 2 2 1		0 1436 1 0	Mar-2010 3 259 3 1755 2 2 0 0	1 1 1 0	Apr-2010		0 0 0 1945	1 1 1 0	58 1298 11 0	3 3 3 3 3 3 0 2 2	3 15 76 15 0 13 4 13	9 1819 5 16	3 3 2 1	23 1539 28 22	34 34 28
Average Number of Days from Intake (open date) to Initial Inspection Request (act. 110) / # of cases Average Number of Days from Initial Inspection Request (act. 110) to Closing Cases closed Average Number of Days from Initial Inspection Request (act. 110) to Initial Assessment (act. 107) / # of cases Average Number of Days from Initial Assessment (act. 107) to Title Search (act. N5) / # of cases Average Number of Days from Title Search (act. N5) to NOV Mailed (act.119) / # of cases	0 3 2160 3 4 2 16 2 49 2	9 1716 2 2 0	1 1 0 0	0 1312 82 11 7	2 2 1 1	Jan-2010 0 0 0 0 0 0 0 0 0 0	0 1436 1 0 0	Mar-2010 3 259 3 1755 2 2 0 0 0 0	1 1 0 0	Apr-2010 138 2 2497 2 2 1 0 0 0 0	0 0	0 0 0 1945 0 158 0 0 0	1 1 1 0 0 0	58 1298 11 0	3 3 3 3 3 3 0 2 0 1 1	3 15 76 15 0 13 4 13 7 13	9 1819 5 16	3 3 2 1 1 1	23 1539 28 22 20	34 28 17
Average Number of Days from Intake (open date) to Initial Inspection Request (act. 110) / # of cases Average Number of Days from Initial Inspection Request (act. 110) to Closing Cases closed Average Number of Days from Initial Inspection Request (act. 110) to Initial Assessment (act. 107) / # of cases Average Number of Days from Initial Assessment (act. 107) to Title Search (act. N5) / # of cases Average Number of Days from Title Search (act. N5) to NOV Mailed (act.119) / # of cases Average Number of Days from NOV Mailed (act.119) to Hearing (act. 66/52B) / # of cases	0 3 2160 3 4 2 16 2 49 2 107 2	9 1716 2 0 0	1 1 0 0 1 1	Dec-2009 0 1312 82 11 7 148	2 2 1 1 2 2	Jan-2010 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 1436 1 0 0 0 121	Mar-2010 3 259 3 1755 2 2 0 0 0 0 3 44	1 1 0 0 1 1	Apr-2010 138	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 1945 0 158 0 0 0 0 0 0 0 0 175	1 1 0 0 0 1 1	58 1298 11 0 0	3 3 3 3 3 3 3 0 2 0 1 1 3 10	3 15 76 15 0 13 4 13 7 13 03 11	9 1819 5 16 7	3 3 2 1 1 1 2 2 2	23 1539 28 22 20 127	34 34 28 17 17
Average Number of Days from Intake (open date) to Initial Inspection Request (act. 110) / # of cases Average Number of Days from Initial Inspection Request (act. 110) to Closing Cases closed Average Number of Days from Initial Inspection Request (act. 110) to Initial Assessment (act. 107) / # of cases Average Number of Days from Initial Assessment (act. 107) to Title Search (act. N5) / # of cases Average Number of Days from Title Search (act. N5) to NOV Mailed (act.119) / # of cases Average Number of Days from NOV Mailed (act.119) to Hearing (act. 66/52B) / # of cases Average Number of Days from Hearing (act. 66/52B) to Case Closed / # of cases	0 3 2160 3 4 2 16 2 49 2 107 2 1996 3	9 1716 2 0 106 1608	1 1 0 0 1 1 1	Dec-2009 0 1312 82 11 7 148 1108	2 2 1 1 2 2 2	Jan-2010 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 1436 1 0 0 0 121 1264	Mar-2010 3 259 3 1755 2 2 0 0 0 0 3 44 3 1706	1 1 0 0	Apr-2010 138 2 2497 2 2 1 0 0 0 0 330 1 1895 2	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 1945 0 158 0 0 0 0 175 0 1568	1 1 0 0 0 1 1 1	58 1298 11 0 0 164 1095	3 3 3 3 3 0 2 0 1 3 10 3 11 1	3 15 76 15 0 13 4 13 7 13 03 11 10 11	9 1819 5 16 7 139 1521	3 3 2 1 1 1 2 3	23 1539 28 22 20 127 1358	34 34 28 17 17 27 30
Average Number of Days from Intake (open date) to Initial Inspection Request (act. 110) / # of cases Average Number of Days from Initial Inspection Request (act. 110) to Closing Cases closed Average Number of Days from Initial Inspection Request (act. 110) to Initial Assessment (act. 107) / # of cases Average Number of Days from Initial Assessment (act. 107) to Title Search (act. N5) / # of cases Average Number of Days from Title Search (act. N5) to NOV Mailed (act.119) / # of cases Average Number of Days from NOV Mailed (act.119) to Hearing (act. 66/52B) / # of cases Average Number of Days from Hearing (act. 66/52B) to Case Closed / # of cases COMMERCIAL NO INJUNCTION (COUNTY PROPERTIES)	0 3 2160 3 4 2 16 2 49 2 107 2	9 1716 2 0 0	1 1 0 0 1 1	Dec-2009 0 1312 82 11 7 148	2 2 1 1 1 2 2	Jan-2010 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 1436 1 0 0 0 121	Mar-2010 3 259 3 1755 2 2 0 0 0 0 3 44	1 1 1 0 0	Apr-2010 138	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 1945 0 158 0 0 0 0 0 0 0 0 175	1 1 0 0 0 1 1 1	58 1298 11 0 0	3 3 3 3 3 3 3 0 2 0 1 1 3 10	3 15 76 15 0 13 4 13 7 13 03 11 10 11	9 1819 5 16 7	3 3 2 1 1 1 2 3 3	23 1539 28 22 20 127	34 34 28 17 17 27 30
Average Number of Days from Intake (open date) to Initial Inspection Request (act. 110) / # of cases Average Number of Days from Initial Inspection Request (act. 110) to Closing Cases closed Average Number of Days from Initial Inspection Request (act. 110) to Initial Assessment (act. 107) / # of cases Average Number of Days from Initial Assessment (act. 107) to Title Search (act. N5) / # of cases Average Number of Days from Title Search (act. N5) to NOV Mailed (act.119) / # of cases Average Number of Days from NOV Mailed (act.119) to Hearing (act. 66/52B) / # of cases Average Number of Days from Hearing (act. 66/52B) to Case Closed / # of cases	0 3 2160 3 4 2 16 2 49 2 107 2 1996 3	9 1716 2 0 106 1608	1 1 0 0 1 1 1	Dec-2009 0 1312 82 11 7 148 1108	2 2 1 1 2 2 0 0	Jan-2010 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 1436 1 0 0 0 121 1264	Mar-2010 3 259 3 1755 2 2 0 0 0 0 3 44 3 1706	1 1 0 0 1 1	Apr-2010 138 2 2497 2 2 1 0 0 0 0 330 1 1895 2	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 1945 0 158 0 0 0 0 175 0 1568	1 1 0 0 1 1 1 1 0 0	58 1298 11 0 0 164 1095	3 3 3 3 3 0 2 0 1 3 10 3 11 1	3 15 76 15 0 13 4 13 7 13 03 11 10 11	9 1819 5 16 7 139 1521	3 3 2 1 1 2 3	23 1539 28 22 20 127 1358	34 34 28 17 17 27 30
Average Number of Days from Intake (open date) to Initial Inspection Request (act. 110) / # of cases Average Number of Days from Initial Inspection Request (act. 110) to Closing Cases closed Average Number of Days from Initial Inspection Request (act. 110) to Initial Assessment (act. 107) / # of cases Average Number of Days from Initial Assessment (act. 107) to Title Search (act. N5) / # of cases Average Number of Days from Title Search (act. N5) to NOV Mailed (act.119) / # of cases Average Number of Days from NOV Mailed (act.119) to Hearing (act. 66/52B) / # of cases Average Number of Days from Hearing (act. 66/52B) to Case Closed / # of cases COMMERCIAL NO INJUNCTION (COUNTY PROPERTIES) Average Number of Days from Intake (open date) to Initial Inspection Request (act. 110) / # of cases Average Number of Days from Initial Inspection Request (act. 110) / Closing Cases closed	0 3 2160 3 4 2 16 2 16 2 1996 3	9 1716 2 0 106 1608	1 1 0 0 1 1 1 0 0 0 0	Dec-2009 0 1312 82 11 7 148 1108	2 2 2 1 1 2 2 0	Jan-2010 0 0 0 0 0 0 0 0 0 0 0 0 0 Jan-2010	0 1436 1 0 0 0 121 1264	Mar-2010 3 259 3 1755 2 2 0 0 0 0 3 44 3 1706	1 1 0 0 1 1 1	Apr-2010 138 2 2497 2 2 1 0 0 0 0 330 1 1895 2	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 1945 0 158 0 0 0 0 175 0 1568	1 1 0 0 1 1 1 0 0 0 0	58 1298 11 0 0 164 1095	3 3 3 3 3 0 2 0 1 3 10 3 11 1	3 15 76 15 0 13 4 13 7 13 03 11 110 11 2010	9 1819 5 16 7 139 1521	3 3 2 1 1 2 3	23 1539 28 22 20 127 1358 YTD TOTAL	344 344 288 177 177 277 300
Average Number of Days from Initial Inspection Request (act. 110) / # of cases Average Number of Days from Initial Inspection Request (act. 110) to Closing Cases closed Average Number of Days from Initial Inspection Request (act. 110) to Initial Assessment (act. 107) / # of cases Average Number of Days from Initial Assessment (act. 107) to Title Search (act. N5) / # of cases Average Number of Days from Title Search (act. N5) to NOV Mailed (act.119) / # of cases Average Number of Days from NOV Mailed (act.119) to Hearing (act. 66/52B) / # of cases Average Number of Days from Hearing (act. 66/52B) to Case Closed / # of cases COMMERCIAL NO INJUNCTION (COUNTY PROPERTIES) Average Number of Days from Initial Inspection Request (act. 110) to Closing Cases closed Average Number of Days from Initial Inspection Request (act. 110) to Initial Assessment (act. 107) / # of	0 3 2160 3 4 2 16 2 16 2 1996 3 Oct-2009 32 1 418 1	9 1716 2 0 0 106 1608 Nov-2009 0	1 1 0 0 1 1 1	Dec-2009 0 1312 82 11 7 148 1108 Dec-2009	2 2 1 1 2 2 0 0 0	Jan-2010 0 0 0 0 0 0 0 0 0 0 0 0 0 0 Jan-2010 10 4 529 4	Feb-2010 0 1436 1 0 0 121 1264 Feb-2010 0 0	3 259 3 1755 2 2 0 0 0 0 3 44 3 1706 Mar-2010 0 0	1 1 0 0 1 1 1	Apr-2010 138 2 2497 2 1 0 0 0 0 330 1 1895 2 Apr-2010 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 1945 0 158 0 0 0 0 175 0 1568 Jun-2010	1 1 0 0 0 1 1 1 0 0 0 0	58 1298 11 0 0 164 1095 Jui-2010	3 3 12 3 3 0 2 0 11 3 10 3 11 Aug-	3 15 76 15 0 13 4 13 7 13 03 11 110 11 2010	9 1819 5 16 7 139 1521 Sep-2010	3 3 2 1 1 1 2 3	23 1539 28 22 20 127 1358 YTD TOTAL 14 507	344 344 226 177 177 177 300
Average Number of Days from Intial Inspection Request (act. 110) / # of cases Average Number of Days from Initial Inspection Request (act. 110) to Closing Cases closed Average Number of Days from Initial Inspection Request (act. 110) to Initial Assessment (act. 107) / # of cases Average Number of Days from Initial Assessment (act. 107) to Title Search (act. N5) / # of cases Average Number of Days from Title Search (act. N5) to NOV Mailed (act.119) / # of cases Average Number of Days from NOV Mailed (act.119) to Hearing (act. 66/52B) / # of cases Average Number of Days from Hearing (act. 66/52B) to Case Closed / # of cases COMMERCIAL NO INJUNCTION (COUNTY PROPERTIES) Average Number of Days from Initial Inspection Request (act. 110) to Closing Cases closed Average Number of Days from Initial Inspection Request (act. 110) to Initial Assessment (act. 107) / # of cases	0 3 2160 3 4 2 16 2 16 2 107 2 1996 3 Oct-2009 32 1 18 1	9 1716 2 0 106 106 1608 Now2009 0	1 1 0 0 1 1 1 1 0 0 0 0	Dec-2009 0 1312 82 11 7 148 1108 Dec-2009 0	2 2 2 1 1 2 2 2	Jan-2010 0 0 0 0 0 0 0 0 0 0 0 0 0 0 Jan-2010 10 4 529 4	Feb-2010 0 1436 1 0 0 121 1264 Feb-2010 0 0 0	Mar-2010 3 259 3 1755 2 2 2 0 0 0 0 0 3 44 3 1706 Mar-2010 0 0 0 0 0 0	1 1 0 0 1 1 1	Apr-2010 138 2 2497 2 1 0 0 0 0 330 1 1895 2 Apr-2010 0 0 0 0 0 0 0 0 0	May-2010 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 1945 0 158 0 0 0 0 0 0 0 175 0 1568 Jun-2010 0 0 0	1 1 1 1 0 0 0 1 1 1 1 0 0 0 0 0 0 0 0 0	58 1298 11 0 0 164 1095 Jul-2010 0 0	3 3 3 3 3 3 3 3 3 12 3 3 3 10 2 2 3 3 10 3 10	3 15 76 15 0 13 4 13 7 13 33 11 10 11 2010	9 1819 5 16 7 139 1521 Sep-2010 0	3 3 3 2 2 1 1 1 1 2 2 3 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	23 1539 28 22 20 127 1358 YTD TOTAL 14 507	344 344 177 177 277 30
Average Number of Days from Initial Inspection Request (act. 110) / # of cases Average Number of Days from Initial Inspection Request (act. 110) to Closing Cases closed Average Number of Days from Initial Inspection Request (act. 110) to Initial Assessment (act. 107) / # of cases Average Number of Days from Initial Assessment (act. 107) to Title Search (act. N5) / # of cases Average Number of Days from Title Search (act. N5) to NOV Mailed (act.119) / # of cases Average Number of Days from NOV Mailed (act.119) to Hearing (act. 66/52B) / # of cases Average Number of Days from Hearing (act. 66/52B) to Case Closed / # of cases COMMERCIAL NO INJUNCTION (COUNTY PROPERTIES) Average Number of Days from Initial Inspection Request (act. 110) / # of cases Average Number of Days from Initial Inspection Request (act. 110) to Closing Cases closed Average Number of Days from Initial Inspection Request (act. 110) to Initial Assessment (act. 107) / # of cases Average Number of Days from Initial Assessment (act. 110) to Title Search (act. N5) / # of cases	0 3 2160 3 4 2 16 2 16 2 107 2 1996 3 Oct-2009 32 1 418 1 0 0	9 1716 2 0 0 106 1608 Nov-2009 0 0	0 0 0	Dec-2009 0 1312 82 11 7 148 1108 Dec-2009	2 2 1 1 2 2 0 0 0 0 0 0 0 0 0	Jan-2010 0 0 0 0 0 0 0 0 0 0 0 0 0 0 Jan-2010 10 4 529 4	Feb-2010 0 1436 1 0 0 121 1264 Feb-2010 0 0 0	Mar-2010 3 259 3 1755 2 2 0 0 0 0 0 3 44 3 1706 Mar-2010 0 0 0 0 0 0	1 1 0 0 1 1 1	Apr-2010 138 2 2497 2 2 1 0 0 0 0 330 1 1895 2 Apr-2010 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 1945 0 158 0 0 0 0 175 0 1568 Jun-2010 0 0 0 0 0 0	1 1 1 0 0 0 1 1 1 1 1 0 0 0 0 0 0 0 0 0	58 1298 11 0 0 164 1095 Jul-2010 0 0	3 3 3 3 3 3 0 2 3 3 10 3 3 10 3 3 11 3 3 10 3 3 11 11 Aug-	3 15 76 15 0 13 4 13 7 13 10 11 10 11 2010	9 1819 5 16 7 139 1521 Sep-2010 0 0	3 3 3 2 1 1 1 1 2 2 3 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	23 1539 28 22 20 127 1358 YTD TOTAL 14 507	344 344 288 177 177 277 30 5 5 5
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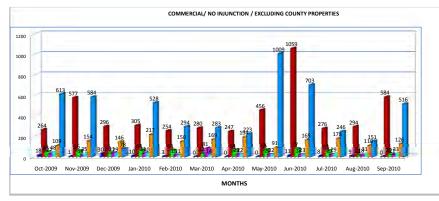


- Average Number of Days from Intake (open date) to Initial Inspection Request (act. 110) / # of cases
- Average Number of Days from Initial Inspection Request (act. 110) to Closing Cases closed
- Average Number of Days from Initial Inspection Request (act. 110) to Initial Assessment (act. 107) / # of cases
- Average Number of Days from Initial Assessment (act. 107) to Title Search (act N5) / # of cases Average Number of Days from Title
- Search (act. N5) to NOV Mailed (act.119) / # of cases
- Average Number of Days from NOV Mailed (act.119) to Hearing (act. 66/52B) /# of cases
- Average Number of Days from Hearing (act. 66/52B) to Case Closed / # of cases



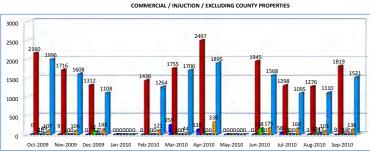
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- (act. 66/52B) to Case Closed / # of



Average Number of Days from Intake (open date) to Initial Inspection Request (act. 110) / # of cases

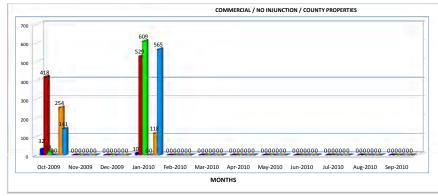
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- Average Number of Days from Initial Assessment (act. 107) to Title Search (act. N5) / # of cases
- Average Number of Days from Title Search (act. N5) to NOV Mailed (act.119) / # of cases
- Average Number of Days from NOV Mailed (act.119) to Hearing (act. 66/52B) / # of
- Average Number of Days from Hearing (act. 66/52B) to Case Closed / # of cases



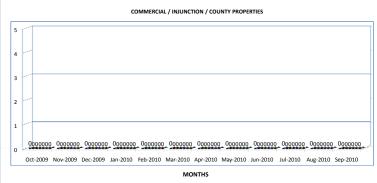
MONTHS

Average Number of Days from Intake (open date) to Initial Inspection Request (act. 110) / # of cases

- Average Number of Days from Initial Inspection Request (act. 110) to Closing | Cases closed
- Average Number of Days from Initial Inspection Request (act. 110) to Initial Assessment (act. 107) / # of cases
- Average Number of Days from Initial Assessment (act. 107) to Title Search (act. N5) / # of cases
- Average Number of Days from Title Search (act. N5) to NOV Mailed (act.119) / # of cases
- Average Number of Days from NOV Mailed (act.119) to Hearing (act. 66/52B) / # of cases
- Average Number of Days from Hearing (act. 66/52B) to Case Closed / # of cases



- Average Number of Days from Intake (open date) to Initial Inspection Request (act. 110) / # of cases
- Average Number of Days from Initial Inspection Request (act. 110) to Closing Cases closed
- Average Number of Days from Initial Inspection Request (act. 110) to Initial Assessment (act. 107) / # of cases
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- Average Number of Days from Intake (open date) to Initial Inspection Request (act. 110) / # of cases
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- Average Number of Days from Title Search (act. N5) to NOV Mailed (act.119) / # of cases
- Average Number of Days from NOV Mailed (act.119) to Hearing (act. 66/52B) / # of cases Average Number of Days from Hearing
- (act. 66/52B) to Case Closed / # of cases