

**MIAMI-DADE COUNTY  
BUSINESS PLAN  
BUILDING DEPARTMENT**

**FY 2005-2006**

**STATISTICS OF AMOUNT OF CALLS RECEIVED THRU THE VOICE RESPONSE SYSTEM**

|   | FIRST QUARTER | SECOND QUARTER | THIRD QUARTER | FOURTH QUARTER |
|---|---------------|----------------|---------------|----------------|
| <b>TOTAL OF CALLS RECEIVED BY QUARTER</b> | 42,061        | 58,672         | 56,920        | 56,869         |

