

**MIAMI-DADE COUNTY
BUSINESS PLAN
BUILDING DEPARTMENT**

FY 2008-2009

STATISTICS OF AMOUNT OF CALLS RECEIVED THRU THE VOICE RESPONSE SYSTEM

	FIRST QUARTER	SECOND QUARTER	THIRD QUARTER	FOURTH QUARTER
TOTAL OF CALLS RECEIVED BY QUARTER	19,631	17,911	20,916	16,959

