

**MIAMI-DADE COUNTY
BUSINESS PLAN
BUILDING AND NEIGHBORHOOD COMPLIANCE DEPARTMENT**

FY 2009-2010

STATISTICS OF AMOUNT OF CALLS RECEIVED THRU THE VOICE RESPONSE SYSTEM

	FIRST QUARTER	SECOND QUARTER	THIRD QUARTER	FOURTH QUARTER
TOTAL OF CALLS RECEIVED BY QUARTER	14,584	12,300	7,853	9,936

